



June 1, 2020

PRIVACY POLICY AGREEMENT

Western Pathology, Inc. (WPI) values its users' privacy. This Privacy Policy ("Policy") will help you understand how we collect and use personal information from those who visit our website or make use of our online facilities and services, and what WPI will and will not do with the information we collect. Our Policy has been designed and created to ensure those affiliated with WPI of our commitment and realization of our obligation not only to meet, but to exceed, most existing privacy standards.

We reserve the right to make changes to this Policy at any given time. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page. If at any point in time WPI decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether to permit the use of their information in this separate manner. WPI will not use any personally identifiable information without the owner's prior consent. In the event that a User does not respond to our request to use the information, WPI will consider that request to have been denied.

This Policy applies to WPI, and it governs any and all data collection and usage by us. Through the use of www.westernpathologyinc.com are therefore consenting to the data collection procedures expressed in this Policy.

Please note this Policy does not govern the collection and use of information by companies that WPI mentions on our website or click a link that we provide, please be sure to review that website's privacy policy before providing the site with personal information. It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent to better understand the way in which websites garner, make use of and share the information collected.

Specifically, this Policy will inform you of the following

1. What personally identifiable information is collected from you through our website;
2. Why we collect personally identifiable information and the legal basis for such collection;
3. How we use the collected information and with whom it may be shared;
4. What choices are available to you regarding the use of your data; and
5. The security procedures in place to protect the misuse of your information.

Information We Collect

It is always your choice whether to disclose personally identifiable information to us, although if you elect not to do so, we reserve the right not to register you as a user or provide you with any products or services. This website collects various types of information, such as:

- Information automatically collected when visiting our website, which may include cookies, third-party tracking technologies and server logs.

In addition, WPI may have the occasion to collect non-personal anonymous demographic information, such as: age, gender, household income, political affiliation, race and religion, as well as the type of browser you are using, IP address, or type of operating system, which will assist us in providing and maintaining superior quality service.

WPI may also deem it necessary, from time to time, to follow websites that our users may frequent to glean what types of services and products may be the most popular to customers or the general public.

Why We Collect Information and For How Long

We are collecting your data for several reasons:

- To better understand your needs and provide you with the services you have requested;
- To fulfill our legitimate interest in improving our services and products;
- To send you promotional emails containing information we think you may like when we have your consent to do so;
- To contact you to fill out surveys or participate in other types of market research, when we have your consent to do so;
- To customize our website according to your online behavior and personal preferences.

The data we collect from you will be stored for no longer than necessary. The length of time we retain said information will be determined based upon the following criteria: the length of time your personal information remains relevant; the length of time it is reasonable to keep records to demonstrate that we have fulfilled our duties and obligations; any limitation periods within which claims might be made; any retention periods prescribed by law or recommended by regulators, professional bodies or associations; the type of contract we have with you, the existence of your consent, and our legitimate interest in keeping such information as stated in this Policy.

Use of Information Collected

WPI does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

WPI may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from www.westernpathologyinc.com.

WPI may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

WPI uses various third-party social media features including but not limited to Facebook, Instagram and other interactive programs. These may collect your IP address and require cookies to work properly. These services are governed by the privacy policies of those respective providers and are not within WPI's control.

Disclosure of Information

WPI may not use or disclose the information provided by you except under the following circumstances:

- as necessary to provide services or products you have ordered;
- in other ways described in this Policy or to which you have otherwise consented;
- in the aggregate with other information in such a way so that your identity cannot reasonably be determined;
- as required by law, or in response to a subpoena or search warrant;
- to outside auditors who have agreed to keep the information confidential;
- as necessary to enforce the Terms of Service;
- as necessary to maintain, safeguard and preserve all the rights and property of WPI.

Non-Marketing Purposes

WPI greatly respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes in WPI products and services). In certain circumstances, we may use our website, newspapers, or other public means to post a notice.

Children under the age of 13

WPI's website is not directed to, and does not knowingly collect personal identifiable information from, children under the age of thirteen (13). If it is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such information is deleted from our system's database, or in the alternative, that verifiable parental consent is obtained for the use and storage of such information. Anyone under the age of thirteen (13) must seek and obtain parent or guardian permission to use this website.

Unsubscribe or Opt-Out

All users and visitors to our website have the option to discontinue receiving communications from us by way of email. To discontinue or unsubscribe from our website please send an email that you wish to unsubscribe to Compliance@WesternPathologyInc.com. If you wish to unsubscribe or opt-out from any third-party websites, you must go to that specific website to unsubscribe or opt-out. WPI will continue to adhere to this Policy with respect to any personal information previously collected.

Links to Other Websites

Our website does contain links to affiliate and other websites. WPI does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of every website that collects personally identifiable information.

This Privacy Policy Agreement applies only and solely to the information collected by our website.

California Consumer Privacy Act

The California Consumer Privacy Act is a California law passed originally on June 28, 2018 to ensure California residents certain privacy rights and consumer protections. The law became effective on January 1, 2020. The law has been amended several times since its passage. In its current state, the law applies to any business that satisfies at least one of the following:

- Annual revenues in excess of \$25 million;
- Buys, receives, or sells the personal information of 50,000 or more consumers or households; or
- Earns more than half of its annual revenue from selling consumer' personal information.

While none of the above apply to the WPI, we are mindful of these regulations and have implemented them to the best of our ability and our compliance with the CCPA is set forth in this Privacy Policy.

Notice to European Union Users

WPI's operations are located primarily in the United States. If you provide information to us, the information will be transferred out of the European Union (EU) and sent to the United States. (The adequacy decision on the EU-US Privacy became operational on August 1, 2016. This framework protects the fundamental rights of anyone in the EU whose personal data is transferred to the United States for commercial purposes. It allows the free transfer of data to companies that are certified in the US under the Privacy Shield.) By providing personal information to us, you are consenting to its storage and use as described in this Policy.

Your Rights as a Data Subject

WPI is not subject to the EU General Data Protection Regulations ("GDPR") as our website is not directed at or to residents of the EU. Therefore, we are not bound by the underlying regulations of the GDPR. However, though not mandated, we take every effort to comply with EU residents' rights as Data Subjects. These rights may include the following:

- **The right to be informed:** The GDPR gives EU residents the right to be informed of how websites intend to use personal data which we do through the terms of this Policy.
- **The right of access:** The GDPR gives EU residents the right to request access to the data websites maintain about users and we will make every effort to respond to those requests within one month. You can do this by sending an email to Compliance@WesternPathologyInc.com.
- **The right to rectification:** The GDPR gives EU residents the right to request that erroneous data be corrected. We will make every effort to do accommodate EU users where such users may correct the information by logging into their account with us, or by sending us an email with the request.

- **The right to erasure:** The GDPR gives EU residents the right to request that data be deleted. We will make every effort to comply unless we have a compelling reason not to, in which case users will be informed of same. Users can make this request by sending an email to Compliance@WesternPathologyInc.com.
- **The right to restrict processing:** The GDPR gives EU residents the right to change their communication preferences or opt-out of certain communications. Users can do this by sending an email to Compliance@WesternPathologyInc.com.
- **The right of data portability:** The GDPR gives EU residents the right to obtain and use the data we hold for the user's own purposes without explanation. If a user wishes to request a copy of their information, they can contact us at Compliance@WesternPathologyInc.com.
- **The right to object:** The GDPR gives EU residents the right to file a formal objection with us regarding our use of the user's information with regard to third parties, or its processing where our legal basis is our legitimate interest in it. To do this, users may send an email to Compliance@WesternPathologyInc.com.

In addition to the rights above, please rest assured that we will always aim to encrypt and anonymize a user's personal information whenever possible. We also have protocols in place in the unlikely event that we suffer a data breach and we will contact our users if their personal information is ever at risk. For more details regarding our HIPAA privacy protections see the section below or visit our website at www.westernpathologyinc.com.

Security

WPI takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (e.g. credit card information), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the webpage.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers and servers in which we store personally identifiable information are kept in a secure environment. This is all done to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

Acceptance of Terms

By using this website, you are hereby accepting the terms and conditions stipulated within the Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you agree and acceptance of such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us at the following email, telephone number or mailing address.

Email: Compliance@WesternPathologyInc.com

Telephone: 805.543.5000

Mailing Address: Western Pathology, Inc.

3440 Empresa Drive, Suite B, San Luis Obispo, California 93401

The data controller responsible for your personal information for the purposes of GDPR compliance is:

Name: Compliance Department

Email: Compliance@WesternPathologyInc.com

Telephone: 805.543.5000

3440 Empresa, Suite B, San Luis Obispo, CA 93401